Productive Series

What is Productive Series?

The Productive Series, also known as the Releasing Time to Care Programs, are a suite of products developed to release time away from non-value added activities, allowing staff to focus more on what improves quality, safety and efficiency of the service delivered. The Department of Health purchased the licence (June 2011) to the suite of ‘Productive’ programs for use across Hospital and Health Services (HHSs).

What does it do?

The Productive Series allows staff to drive improvements themselves. By empowering teams to ask challenging questions about their practice and to make positive changes to the way their work is organised, significant improvements can be made to both patient and staff experience.

All Productive Series programs focus on improving processes in the clinical environment to help teams spend more time on patient care, thereby improving safety and efficiency. They offer systematic engagement of front line teams in improving quality and productivity, and instil a culture of improvement.

Contact us:


For more information on the Productive Ward, Productive Community Services, Productive Mental Health Ward or the Productive Community Hospital, email ProductiveSeries@health.qld.gov.au or phone Michael Rice, Manager, Patient Safety Unit on 3328 9690.

For more information on the Productive Operating Theatre, please email the Surgical Improvement Program at SIP@health.qld.gov.au or phone 3328 9148.

For more information on the Productive Leader, please email Leadership@health.qld.gov.au or phone 3328 9777.